



CUSTOMIZED STATE WARRANTIES

for New Homes



The **Customized State Warranty (CSW)** Program is the most unique and specialized warranty program in the industry. Each customized warranty is crafted specifically to meet each state's statutes regarding new home warranties. The Builder's liability is limited and individual state requirements for coverage are included, as applicable. For example, statutes in Indiana require that roof systems be warranted by the Builder for 4 years so the RWC Indiana Warranty includes that coverage. In Iowa, the statute of repose is 10 years, so in that state, the warranty term is 10 years. RWC's insurer covers warranted structural failures from Day 1 throughout the entire warranty term.

Customized State Warranty FEATURES:

- Clearly written set of warranty standards to spell out coverage.
- Warranty Term mirrors state statutes.
- Day 1 Structural Coverage provided by RWC's Insurer.
- Builder liability is limited to 1 year only (*unless otherwise mandated by state statute*).
- Workmanship, Materials and Mechanical Systems are covered for 1 year (*unless otherwise mandated by state statute*).
- Coverage on Structural Components varies based on state statutes.
- Individual state requirements for coverage are included if applicable.
- Priced at affordable, flat rates per home.
- No deposits required.
- Dynamic full color warranty book – an excellent marketing tool.
- FREE marketing materials.
- Exclusive Incentive Program with cash rebates.
- Unsurpassed service and excellent handling of warranty issues.
- FREE mediation to resolve customer service issues.
- If needed, formal binding arbitration is available.
- RWC has 40 years' experience handling warranties on over 4 million homes.
- Warranty insurer rated "A- (Excellent)" by A.M. Best continuously since 2001.

Customized State Warranties

PROGRAM FEATURES	CUSTOMIZED STATE COVERAGE
Coverage on Workmanship and Materials	1 Year (unless state statute mandates otherwise)
Coverage on Selected Portions of Mechanical Systems	Varies by State Statute
Coverage on Major Structural Components	Varies by State Statute
Structural Standards Format	Designated Structural Elements (unless state statute mandates otherwise)
Rate Calculation	Flat Fee Per Home
Member Liability Limits	1 Year (unless state statute mandates otherwise)
Full Color Written Warranty Document	✓
Online Enrollment Available	✓
Program Availability	All states except AK, CO, HI, NJ & TX
FREE Marketing Materials	✓
FREE Mediation	✓
Binding Arbitration, if Needed	✓
Insurer Rated "A- (Excellent)" by A.M. Best	✓
Coverage Transferable During Warranty Term	✓

RWC's Risk Management FAMILY

RWC
New Home Warranties
 800-247-1812, x2188
sales@rwcwarranty.com

HOME of Texas
Warranties Exclusively for TX
 800-445-8173, x2188
sales@homeoftexas.com

MHWC
Manufacturer Warranties
 800-247-1812, x2188
sales@mhwcwarranty.com

RWC Insurance Advantage
Commercial Insurance
 866-454-2155
sales@rwcinsuranceadvantage.com

Key Estates Warranty
Extended Warranties
 866-394-5135
sales@keyestateswarranty.com