



# 10 YEAR NEW HOME WARRANTIES



Ten year warranties are an effective way to deal with various issues including customer service, marketing and mandated new home legislation.

## What's the VALUE of a Warranty from RWC?

- *Builder liability is limited to 2 years.*
- *Full color warranty book with clearly written warranty standards to spell out coverage.*
- *Exclusive Incentive Program with cash rebates.*
- *Free marketing materials.*
- *Free mediation to resolve customer service disputes. Formal binding arbitration available, if needed.*

[www.rwcwarranty.com](http://www.rwcwarranty.com)

## What are my 10 Year Warranty CHOICES?

### Major Structural Defect (MSD) Plans

10 Year MSD Full Coverage Warranty -or- 10 Year MSD Structural Only Warranty

This is the traditional warranty offered since 1981. Structural coverage is determined by **industry recognized definitions** for structural failures.

➤ **Full Coverage MSD Warranty (aka 1-2-10 Warranty):**

- 1 Year of Coverage on Workmanship & Materials
- 2 Years of Coverage on Selected Portions of Mechanical Systems
- 10 Years of Coverage on Major Structural Components

*Option also available for 'Day 1 Structural Coverage' - provided by RWC's Insurer.*

➤ **Structural Only MSD Warranty:**

- 10 Years of Coverage on Major Structural Components

### Designated Structural Elements (DSE) Plans

10 Year DSE Full Coverage Warranty -or- 10 Year DSE Structural Only Warranty

An innovative approach to coverage which uses **specific measurements and tolerance limits** to determine the ten year structural coverage.

➤ **Full Coverage DSE Warranty (aka 1-2-10 Warranty):**

- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Major Structural Components.

*Option also available for 'Day 1 Structural Coverage' - provided by RWC's Insurer.*

➤ **Structural Only DSE Warranty:**

- 10 Years of Coverage on Designated Structural Elements.

# 10 Year New Home Warranties

PROGRAM FEATURES	FULL COVERAGE	DAY ONE FULL COVERAGE	STRUCTURAL ONLY
Coverage on Workmanship and Materials	1 Year	1 Year	N/A
Coverage on Selected Portions of Mechanical Systems	2 Years	2 Years	N/A
Coverage on Major Structural Components	10 Years	10 Years	10 Years
Structural Standards Format	Options Available: Either Major Structural Defects or Designated Structural Elements	Options Available: Either Major Structural Defects or Designated Structural Elements	Options Available: Either Major Structural Defects or Designated Structural Elements
Rate Calculation	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price
Member Liability Limits	2 Years	1 Year on Workmanship & Materials and 2 Years on portions of Mechanical Systems. Structural coverage provided by the Insurer.	2 Years
Written Warranty Document	✓	✓	✓
Online Enrollment Available	✓	✓	✓
Program Availability	All States Except AK, CO & HI	All States Except AK, CO, HI & TX	All States Except AK, CO, & HI
FREE Marketing Materials	✓	✓	✓
FREE Mediation	✓	✓	✓
Binding Arbitration, if Needed	✓	✓	✓
Insurer Rated "A- (Excellent)" by A.M. Best	✓	✓	✓
Coverage Transferable During Warranty Term	✓	✓	✓

## RWC's Risk Management FAMILY

**RWC**  
New Home Warranties  
800-247-1812, x2188  
sales@rwcwarranty.com

**HOME of Texas**  
Warranties Exclusively for TX  
800-445-8173, x2188  
sales@homeoftexas.com

**MHWC**  
Manufacturer Warranties  
800-247-1812, x2188  
sales@mhwcwarranty.com

**RWC Insurance Advantage**  
Commercial Insurance  
866-454-2155  
sales@rwcinsuranceadvantage.com

**Key Estates Warranty**  
Extended Warranties  
866-394-5135  
sales@keyestateswarranty.com