



10 YEAR NEW HOME WARRANTIES





Ten year warranties are effective in dealing with various issues including customer service, marketing and mandated new home legislation.

All RWC warranty programs include an effective dispute resolution process to resolve customer service issues and **FREE** high-quality full-color marketing materials.

What's the Value to You in a 10 Year Warranty Program from RWC?

- Clearly written set of warranty standards to spell out coverage.
- Dynamic full color warranty book – an excellent marketing tool.
- Builder liability is limited to 2 years.
- **FREE** marketing materials.
- Unsurpassed service and excellent handling of warranty issues.
- **FREE** mediation to resolve customer service issues.
- If needed, formal binding arbitration is available.
- Exclusive Incentive Program with cash rebates.
- Multiple-state Builders pay only one membership fee.
- RWC has 40 years' experience handling warranties on over 3.7 million homes.
- Warranty insurer rated "A- (Excellent)" by A.M. Best continuously since 2001 - stability you can count on.



10 YEAR NEW HOME WARRANTIES

FEATURES AVAILABLE	FULL COVERAGE	DAY ONE FULL COVERAGE	STRUCTURAL ONLY
Coverage on Workmanship & Materials	1 Year	1 Year	N/A
Coverage on Selected Portions of Mechanical Systems	2 Years	2 Years	N/A
Coverage on Major Structural Components	10 Years	10 Years	10 Years
Structural Standards Format	Options Available: Either Major Structural Defects or Designated Structural Elements	Options Available: Either Major Structural Defects or Designated Structural Elements	Options Available: Either Major Structural Defects or Designated Structural Elements
Rate Calculation	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price
Member Liability Limits	2 Years	1 Year on Workmanship & Materials and 2 Years on portions of Mechanical Systems. Structural coverage provided by the Insurer.	2 Years
Written Warranty Document	✓	✓	✓
Online Enrollment Available	✓	✓	✓
Program Availability	All States Except AK, CO & HI	All States Except AK, CO, HI & TX	All States Except AK, CO, HI & TX
FREE Marketing Materials Available	✓	✓	✓
FREE Mediation to Effectively Resolve Disputes	✓	✓	✓
Binding Arbitration Available, if Needed	✓	✓	✓
Insurer Rated "A- (Excellent)" by A.M. Best	✓	✓	✓
Coverage Transferable During Warranty Term	✓	✓	✓



MAJOR STRUCTURAL DEFECT (MSD) PLANS

Structural coverage is determined by industry recognized definitions for structural failures.

10 Year MSD Full Coverage Warranty

- The “traditional” warranty offered by RWC since 1981.
- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Major Structural Components.
- Option available for Day 1 Structural Coverage for 10 Years provided by RWC's Insurer.

10 Year MSD Structural Only Warranty

- 10 Years of Coverage on Major Structural Components.



DESIGNATED STRUCTURAL ELEMENT (DSE) PLANS

An innovative approach to coverage which uses specific measurements and tolerance limits to determine the ten year structural coverage.

10 Year DSE Full Coverage Warranty

- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Designated Structural Elements.
- Option available for Day 1 Structural Coverage for 10 Years provided by RWC's Insurer.

10 Year DSE Structural Only Warranty

- 10 Years of Coverage on Designated Structural Elements.



FAMILY

RWC'S RISK MANAGEMENT FAMILY



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*More Than 3.7 Million Warranties Since 1981 -
Experience & Stability You Can Count On!*