



## CUSTOMIZED STATE WARRANTIES FOR NEW HOMES



The Customized State Warranty (CSW) Program is the most unique & specialized warranty program in the industry. Each customized warranty is crafted specifically to meet each state's statutes regarding new home warranties. The Builder's liability is limited and individual state requirements for coverage are included, as applicable. RWC's insurer covers warranted structural failures from day 1 throughout the entire warranty term.





# CUSTOMIZED STATE WARRANTIES

FEATURES AVAILABLE	
Coverage on Workmanship & Materials	1 Year (unless state statute mandates otherwise)
Coverage on Selected Portions of Mechanical Systems	Varies by State Statute
Coverage on Major Structural Components	Varies by State Statute
Structural Standards Format	Designated Structural Elements (unless state statute mandates otherwise)
Rate Calculation	Flat Fee / Home
Member Liability Limits	1 Year (unless state statute mandates otherwise)
Written Warranty Document	✓
Full Color Written Warranty Document	✓
Online Enrollment Available	✓
Program Availability	All States Except AK, CO, HI, NJ & TX
FREE Marketing Materials Available	✓
FREE Mediation to Effectively Resolve Disputes	✓
Binding Arbitration Available, if Needed	✓
Insurer Rated “A- (Excellent)” by A.M. Best	✓
Coverage Transferable During Warranty Term	✓



Under RWC's unique Customized State Warranty (CSW) Program, each individual state warranty is crafted to meet that state's statutes regarding new home warranties. For example, statutes in Indiana require that roof systems be warranted by the Builder for 4 years so the RWC Indiana Warranty includes that coverage. In Iowa, the statute of repose is 15 years, so in that state, the warranty term is 15 years.

### **What Makes RWC's Customized State Warranty so Unique? So many things...**

- Clearly written set of warranty standards to spell out coverage.
- Warranty Term mirrors state statutes
- Day 1 Structural Coverage provided by RWC's Insurer.
- Builder liability is limited to 1 year only (unless otherwise mandated by state statute).



- Workmanship, Materials and Mechanical Systems are covered for 1 year (unless otherwise mandated by state statute).
- Coverage on Structural Components varies based on state statutes.
- Individual state requirements for coverage are included if applicable.
- FREE marketing materials.
- Priced at affordable, flat rates per home.
- No deposits required.
- Dynamic full color warranty book – an excellent marketing tool.
- Exclusive Incentive Program with cash rebates.
- Multiple-state Builders pay only one membership fee.
- Unsurpassed service and excellent handling of warranty issues.
- FREE mediation to resolve customer service issues.
- If needed, formal binding arbitration is available.
- RWC has 35+ years' experience handling warranties on over 3 million homes.
- Warranty insurer rated "A- (Excellent)" by A.M. Best continuously since 2001.



FAMILY

## RWC'S RISK MANAGEMENT FAMILY



Residential Warranty Company, LLC  
800-247-1812, Ext 2149  
sales@rwcwarranty.com

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HOME of Texas  
800-445-8173, Ext 2149  
sales@homeoftexas.com

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MHWC  
800-247-1812, Ext 2149  
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RWC Insurance Advantage  
866-454-2155  
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USHP, LLC  
866-394-5135  
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*35+ Years and Over 3 Million Warranties -  
Experience & Stability You Can Count On!*